



# Areas of Persistent Poverty Transit Accessibility Public Engagement Surveys

September 26, 2023



# Meetings

LOCATION/EVENT	DATE
Crestwood	May 22 <sup>nd</sup>
Citizens Advisory Board	July 17 <sup>th</sup>
Thomas	August 1 <sup>st</sup>
Roebuck	August 14 <sup>th</sup>
Woodlawn	August 14 <sup>th</sup>
South Eastlake	August 29 <sup>th</sup>

# Citizens Advisory Board

1. What's the most pressing concerns of the Community? (Rank from most important 1 to least important 6)

## Top 3 concerns

- Crime
- Abandon Properties
- Trash & Debris

2. In your opinion, does our transportation system significantly contribute to the poverty cycle? **Yes or No** If yes, how? 66% YES

## Top 3 HOW responses

- Provision of transit services (more in some areas, less in other areas)
- Past decisions on transportation investments
- Failure to connect to important economic and educational opportunities.

# Citizens Advisory Board

3. What improvements would you like to see in and around transit and transportation? (choose all that apply)

## Top 2 responses

- Better bus routes and bus stops
- Sidewalks

4. How can we best ensure that future transportation investments and services do not contribute to the poverty cycle and provide equitable transportation and access?

## Top 2 responses

- Provide transportation options throughout the entire area
- Provide balanced investments and services according to population (regardless of income)

# Citizens Advisory Board

## 5. How often do you use transit?

64% of surveyors of responded NEVER

Reasons for NEVER

- It's too far to walk/bike to a bus stop
- Too slow

## 6. How often do you walk, bike, take a scooter or some other mode other than a car/taxi/rideshare to get to a destination? (multiple choice)

50% of surveyors of responded NEVER

# Citizens Advisory Board Comments

Bus route recently removed from Highland Ave.

My community has access to the BRT and I live close by

Transportation is better

I think getting the message to the public is needed.

Via transportation has been added in some areas.

BRT has been added.

Are you looking in the county? How far?

Transit shelter for Ingelnook

Bus routes being on time and improve routes with on time buses

Severel bus routes have been removed from this community even though some people do use the bus or need the bus service

The BRT has been constructed and now the TOD is in development

I think there needs to be better programming for every day or back to the level of the collaborated service for the World Games.

Not at all sure buses even go to/through our neighborhood (Crestline South

I would ride the bus if I could get to work from home fast and efficiently. (I work downtown)

I have only seen one route in my neighborhood-maybe two.

Need to run more oftern and possibly add later times.

# Crestwood

1. What's the most pressing concerns of the Crestwood Community?  
(Rank from most important 1 to least important 6)

## Top 3 concerns

- Trash & Debris
- Crime
- Abandon Properties

2. In your opinion, does our transportation system significantly contribute to the poverty cycle? **Yes or No** If yes, how? 75% YES

## Top 3 HOW responses

- Inequitable transportation system maintenance
- Failure to connect to important economic and educational opportunities.
- Provision of transit services (more in some areas, less in other areas)

# Crestwood

3. What improvements would you like to see in Crestwood around transit and transportation? (choose all that apply)

## Top 2 responses

- Sidewalks
- Better bus routes and bus stops

4. How can we best ensure that future transportation investments and services do not contribute to the poverty cycle and provide equitable transportation and access?

## Top 2 responses

- Provide balanced investments and services according to population (regardless of income)
- Provide transportation options throughout the entire area



# Crestwood

## 5. How often do you use transit?

100% of surveyors of responded NEVER

Reasons for NEVER

- It's too far to walk/bike to a bus stop
- Too slow

## 6. How often do you walk, bike, take a scooter or some other mode other than a car/taxi/rideshare to get to a destination? (multiple choice)

88% of surveyors of responded Sometimes and Regularly

# Crestwood Comments

Train at night

Road and infrastructure maintenance

Transit and bike lanes

But I would if it was closer.

What are the routes, times, cost, etc?

But I would if there sidewalks.

Every day if it doesn't rain.

I never use it because there is not a stop close to my house to my knowledge.

If there was a stop, easy walking distance with an easy way to use it (like an app) then I would. Also, few stops have no shelters from weather and that also deters me.

Adding more sidewalks and improving/maintaining the current sidewalks would be helpful.

Could walk or bike to Avondale except it is too dangerous to do since Crestwood Blvd is a super busy street and parts of it do not have sidewalks or safe sidewalks.

No idea!

Not having knowledge of closest bus stop, cost or how to pay for bus.

Interest in more bike lanes.

No access other than car from Crestwood South to downtown.

Figure out reliability.

There is no stop here (Crestwood South). If there was I was going to use.

Timed routes and timely updates.

Download and play with Portland's Tri Met app. Realtime tracking and updates so taking transit doesn't feel like a crap shoot.

Electric scooters is what I see a lot of in the area.

I think more people are getting interested in TOD. With YouTube channels-like not just bikes.

# Roebuck

1. What's the most pressing concerns of the Roebuck Community?  
(Rank from most important 1 to least important 6)

## Top 3 concerns

- Crime
- Abandon Properties
- Trash & Debris

2. In your opinion, does our transportation system significantly contribute to the poverty cycle? **Yes or No** If yes, how? 60% YES

## Top 3 HOW responses

- Provision of transit services (more in some areas, less in other areas)
- Past decisions on transportation investments
- Failure to connect to important economic and educational opportunities.

# Roebuck

3. What improvements would you like to see in Roebuck around transit and transportation? (choose all that apply)

## Top 2 responses

- Sidewalks
- Better bus routes and bus stops

4. How can we best ensure that future transportation investments and services do not contribute to the poverty cycle and provide equitable transportation and access?

## Top 2 responses

- Provide balanced investments and services according to population (regardless of income)
- Provide transportation options throughout the entire area

# Roebuck

## 5. How often do you use transit?

100% of surveyors of responded NEVER

Reasons for NEVER

- It's too far to walk/bike to a bus stop
- Too slow

## 6. How often do you walk, bike, take a scooter or some other mode other than a car/taxi/rideshare to get to a destination? (multiple choice)

58% of surveyors of responded Never

# Roebuck Comments

People start speeding out of nowhere and people can't sleep.

Economic development.

Have smaller buses instead of fewer giant ones that are rarely anywhere near full.

More smaller vehicles could carry people more frequent times.

4 responses of "I have a car".

People be going fast speed on Robinson Drive.

People be going too fast and be thinking it's the highway.

Speeding mainly.

Not enough bus stops.

The transit seems to be in line with the schedules.

Does not reach far enough in our community.

Different routes.

# South Eastlake

1. What's the most pressing concerns of the South Eastlake Community? (Rank from most important 1 to least important 6)

## Top 3 concerns

- Crime
- Abandon Properties
- Trash & Debris

2. In your opinion, does our transportation system significantly contribute to the poverty cycle? **Yes or No** If yes, how? 50% YES

## Top 3 HOW responses

- Provision of transit services (more in some areas, less in other areas)
- Inequitable transportation system maintenance
- Failure to connect to important economic and educational opportunities.

# South Eastlake

3. What improvements would you like to see in South Eastlake around transit and transportation? (choose all that apply)

## Top 2 responses

- Sidewalks
- Better bus routes and bus stops

4. How can we best ensure that future transportation investments and services do not contribute to the poverty cycle and provide equitable transportation and access?

## Top 2 responses

- Provide balanced investments and services according to population (regardless of income)
- Provide transportation options throughout the entire area



# South Eastlake

## 5. How often do you use transit?

60% of surveyors of responded NEVER

Reasons for NEVER

- It's too far to walk/bike to a bus stop
- I feel Unsafe

## 6. How often do you walk, bike, take a scooter or some other mode other than a car/taxi/rideshare to get to a destination? (multiple choice)

58% of surveyors of responded Never

# South Eastlake Comments

People who don't drive or have car can always depend on the service.

Not enough routes in our community.

There is a stigma that needs to be worked on so people will use public transportation.

Not enough bus stops and coverings.

Nothing is happening.

People do not have buses or close bus stops to ride the bus.

# Thomas

1. What's the most pressing concerns of the Thomas Community?  
(Rank from most important 1 to least important 6)

## Top 3 concerns

- Crime
- Abandon Properties
- Trash & Debris

2. In your opinion, does our transportation system significantly contribute to the poverty cycle? **Yes or No** If yes, how? 66% YES

## Top 3 HOW responses

- Provision of transit services (more in some areas, less in other areas)
- Failure to connect to important economic and educational opportunities.

# Thomas

3. What improvements would you like to see in Thomas around transit and transportation? (choose all that apply)

## Top 2 responses

- Sidewalks
- Better bus routes and bus stops

4. How can we best ensure that future transportation investments and services do not contribute to the poverty cycle and provide equitable transportation and access?

## Top 2 responses

- Provide balanced investments and services according to population (regardless of income)
- Provide transportation options throughout the entire area
- Past decisions on transportation investments

# Thomas

## 5. How often do you use transit?

66% of surveyors of responded NEVER

Reasons for NEVER

- It's too far to walk/bike to a bus stop
- I feel Unsafe

## 6. How often do you walk, bike, take a scooter or some other mode other than a car/taxi/rideshare to get to a destination? (multiple choice)

50% of surveyors of responded Never

# Thomas Comments

Grass cutting.

Stopping tractor trailer traffic through neighborhood.

It's not safe to walk in the Thomas community.

Buses were re-routed from area to highway.

No good place to wait for the bus.

Late bus.

Get better routes.

Street pavements needed.

Potholes, car lots with no license, cars being worked on all night, loud motorcycles.

Brownfields-need to do something about it.

# Woodlawn

1. What's the most pressing concerns of the Woodlawn Community?  
(Rank from most important 1 to least important 6)

## Top 3 concerns

- Crime
- Crime (1 & 2)
- Trash & Debris

2. In your opinion, does our transportation system significantly contribute to the poverty cycle? **Yes or No** If yes, how? **75% YES**

## Top 3 HOW responses

- Provision of transit services (more in some areas, less in other areas)
- Inequitable transportation system maintenance
- Failure to connect to important economic and educational opportunities.

# Woodlawn

3. What improvements would you like to see in Woodlawn around transit and transportation? (choose all that apply)

## Top 2 responses

- Sidewalks
- Better bus routes and bus stops

4. How can we best ensure that future transportation investments and services do not contribute to the poverty cycle and provide equitable transportation and access?

## Top 2 responses

- Provide balanced investments and services according to population (regardless of income)
- Provide transportation options throughout the entire area



# Woodlawn

## 5. How often do you use transit?

83% of surveyors of responded NEVER

Reasons for NEVER

- It's too far to walk/bike to a bus stop
- Too Slow

## 6. How often do you walk, bike, take a scooter or some other mode other than a car/taxi/rideshare to get to a destination? (multiple choice)

50% of surveyors of responded Never

50% regularly

# Woodlawn Comments

Activities for seniors

I have a car.

Crime is bad because we are short on police officers.

Crestwood has speed bumps/flashing lights/police patrol....our neighborhood does not.

# OVERALL TAKEAWAYS

Residents are:

1. concerned with CRIME, TRASH & DEBRIS AND ABANDON HOMES
2. Concerned with the lack of transportation contributing to the poverty cycle.
3. Looking for better sidewalks and better bus routes as improvements to transit and transportation
4. Looking to have balanced investment and transit services as well as more transit options in the area.
5. NOT using public transit as the bus stops are too far and the buses are too slow
6. Using bicycles mostly as a secondary form of transportation after ride shares.